

11. How have you implemented customer suggestions to achieve excellence in customer service?

12. Please list any customer service awards your company has received?

13. Why does your company deserve this award?

14. If there were one unique idea that you would like to see for Aberdeen, what would it be?

THE INFORMATION ON THIS ENTRY FORM WAS COMPILED BY:

Name _____ Title _____

Company Name _____ Date _____

IMPORTANT: Submit four (4) entry forms for each category and attach the "General Data" form to each entry form. Supplemental materials (brochures, annual reports, etc.) may be included. You may enter the questions in your word processing, however, use the same format. Thank you.

Return by August 14, 2009: Aberdeen Area Chamber of Commerce, P.O. Box 1179, Aberdeen, SD 57402-1179